tiffany dreyer // senior brand and creative services leader

portfolio: tiffanydreyer.com • linkedin.com/in/tiffanydreyer • email: tiffany.dreyer@icloud.com • voice: 916.812.5590

#### SUMMARY

Brand and creative leader with 18 years of experience building and scaling high-performing teams across brand, creative, and content. Known for balancing innovation with operational excellence, I drive clarity, cohesion, and creative impact across every channel. Passionate about shaping brands that sit at the intersection of creativity, innovation, and AI.

#### SKILLS

- Adobe Creative Cloud Suite
- AI + SaaS Brand Strategy
- Art Direction & Mentorship
- Brand Architecture Development
- Budgeting & Forecasting
- Content Marketing
- Contract & RFP Negotiation
- Creative Asset Management (DAM)
- Creative Services Optimization
- Driving KPIs / OKRs
- Figma & CMS Tools
- Graphic Design & Layout
- Photography, Video & Animation
- Project Management (PMO)
- UX / UI Layout & Design
- Visual Identity & Storytelling

#### EXPERIENCE

### JUNIPER SQUARE Remote. CA

#### **DIRECTOR OF BRAND & CREATIVE SERVICES** | March 2025 – present

- Lead and mentor in-house brand and creative team while managing external design, video, web, and agency partners.
- Oversee creative operations, including Asana project intake, prioritization, timelines, SLAs, and ROI tracking to ensure operational efficiency.
- Serve as a strategic partner to Marketing, Coms, Product, Sales, HR, and Executive teams—aligning creative, brand, and business objectives across all channels.
- Own brand strategy, governance, and global application to maintain consistency across digital, social, web, and event experiences.
- Partner with Product Marketing and PMs to define the brand architecture, visual identity, and narrative for Juniper Square's first AI-powered CRM—connecting human-centric services with AI-driven technology.
- Partner cross-functionally on integrated campaign planning, product launches, and event activations to drive growth and brand awareness.
- Work with the People team to develop and launch Juniper Square's first employee-facing brand.
- Manage brand reputation and corporate identity standards, including PR alignment, media kits, and executive communications.
- Provide creative direction for photography, video, animation, web, and event design—ensuring cohesive storytelling and high-quality output.
- Grow reach of "The Juniper Square Difference" podcast and related thought leadership initiatives through strategic promotion & campaigns.
- Evaluate and deploy Al-driven tools to enhance brand design scalability and creative team efficiency.
- Oversee annual budgeting, forecasting, and KPI development for brand and creative operations.
- Contribute hands-on design and concept development to uphold creative excellence and brand integrity.

### MARVELL TECHNOLOGY

# Santa Clara, CA

### SR. DIRECTOR OF BRAND & CREATIVE | August 2022 – October 2024

- Directed brand and creative team of 4 full-time staff, plus a student intern; managed 15+ external contractor and agency support resources.
- Launched Marvell's first employee-facing brand; led campaigns, social media/blog visuals, video, print, swag, and brand guidelines build.
- Created Marketing's first global request form and launched Adobe Workfront; built SLA/Gantt tracking, automation, and metrics reporting.
- Led brand efforts for major employee initiatives, including Rewards & Recognition, Leadership Framework, Marvell Exchange (intranet launch), Employee Value Proposition, Marvell internship program, Marvell Benefits Website, and multiple Global Sales Conferences.
- Overhauled Brandfolder (asset management DAM); updated taxonomy, resource LP, tagging, and launched "self-service" template portal.
- Art directed all video, photography, animation, and external media requests; managed global executive & BOD headshot database.
- Partnered with product marketing, events, BUs, social media, PR, digital, communications, and sales teams to ensure brand integrity.
- Rebranded global trade show presence, updating signage, booth builds, digital displays, demos, and private meeting spaces.
- Drove strategic planning, KPIs, budgeting, goal setting, organizational structuring, and forecasting for the brand and creative function.
- Managed global brand for all Marvell facilities, including signage, way-finding, and interior design guidance.
- Continuously audited the brand to monitor reputation, perception, and improve messaging strategy.

### NATERA San Carlos, CA

#### SR. DIRECTOR OF CREATIVE, BRAND & CONTENT (PROMOTION) | March 2022 – July 2022

#### DIRECTOR OF CREATIVE, BRAND & CONTENT | November 2020 – March 2022

- Directed and mentored in-house creative team of 8 full-time staff and 7 contractors; art directed 14 external agencies.
- Drove Natera's external global brand reputation across all customer touchpoints; launched new company website.
- Rebranded Natera's look/feel; updated brand guidelines, infographics, video, PPT templates, facility branding, and product packaging.
- · Collaborated with product, sales, event, PR, and growth teams to develop campaign strategies across multiple BUs.
- Built and launched brand storytelling frameworks to simplify complex biotech and AI-driven products for healthcare audiences.
- Launched Natera's first consumer-facing eCommerce brand, including UI/UX design, Shopify setup, media planning, and paid campaigns.
- Built content team from scratch, creating message houses, story arcs, and written style guide(s) for streamlined copywriting.
- Deployed Bynder (asset management DAM) and Wrike (project management tool) to organize and track incoming project requests.
- Art directed ongoing video and photography efforts to enhance Natera's native brand imagery database.
- Drove strategic planning, KPIs, budgeting, and forecasting for creative and content teams.

### AUTOMATION ANYWHERE San Jose, CA

#### CREATIVE DIRECTOR | June 2019 - June 2020

- Managed and grew in-house creative team of 7 full-time staff, including graphic design, motion graphics, PPT design, and video production.
- Art directed 5 external global design agencies and ongoing contractor support.
- Directed content strategy for growth/demand gen and social media campaigns, ensuring global brand consistency.
- Launched Automation Anywhere's flagship Al-driven product (Enterprise A2019) across 8 countries, shaping the product brand, naming, and go-to-market storytelling.
- Collaborated with product marketing, social media, PR, campaigns, web, partner marketing, and sales teams to develop creative strategies.
- Developed processes and systems to scale creative services offerings; Launched Wrike project management tool and creative request form.
- Analyzed brand health, market trends, consumer needs, and competitive landscape to grow the global brand and lead in the RPA industry.
- Drove strategic planning, budgeting, and forecasting for the creative content team; worked with the creative team to define objectives and achieve key results (OKRs) to track progress and meet quarterly goals.

### MAPR TECHNOLOGIES Santa Clara, CA

### **CREATIVE DIRECTOR** | August 2017 – May 2019

- Promoted to senior role to direct creative strategy for MapR's global brand, including messaging, sales enablement, and GTM strategy.
- Art directed MapR's content and creative team, including contract graphic designers, UX designers, copywriters, and global design agencies.
- Collaborated with digital, web, PR, sales, engineering, and product teams to boost brand awareness in the Big Data/Enterprise Software space.
- Conducted a comprehensive brand analysis, resulting in new brand positioning and a global activation plan.
- Deployed Monday.com project management system and request form; managed all design, video, and editorial content requests.
- Launched MapR's first brand guidelines document; developed standard for video, photography, and general-use templates.
- Built set of sales enablement tools, including Salesforce portal for case studies, white papers, product diagrams, and product launch resources.
- · Assisted the corporate global events team in developing branded event and trade show collateral.

### MAPR TECHNOLOGIES Santa Clara, CA

## FIELD MARKETING MANAGER, WEST | February 2017 – July 2017

- Led a dual role: FM & Creative Direction; Managed a team of 3 contract graphic designers and copy editors.
- Grew leads by 50% across the western United States and Canada by assisting sales teams and channel partners with industry-specific pitches; designed and distributed new sales collateral, including advertisements, PowerPoint decks, and promotional materials.
- Collaborated with marketing and sales enablement teams to drive content strategy for quarterly sales cycles; participated in all QBRs.
- Partnered with product marketing to promote MapR products through innovative sponsorships, speaking engagements, and programs.
- · Managed and tracked micro event planning, response rates, attendance, and pre/post communications.

## EDUCATION

BACHELOR OF ARTS, GRAPHIC DESIGN | Minor, Photography & Interior Design

California State University, Sacramento • Graduated Spring 2006